



Emergency Health & Safety Concerns

- 911
- Child Protective Services (CPS) with the Department of Social Services: (704) 336-CARE (2273)
- Mobile Crisis Unit: (704) 566-3410
- Carolinas Medical Center - Behavioral Health/Emergency: (704) 358-2800
- Presbyterian Hospital Behavioral Health/Emergency: (704) 384-7000

Non-Emergency Mental and Physical Health

- Mecklenburg Behavioral Health Division: (704) 336-4441
- For Medicaid coverage, Cardinal Access Line: (800) 939-5911
- For private coverage, call your insurance provider
- Teen Health Connection: (704) 381-8336
- Care Ring: (704) 375-0172
- Mecklenburg County Health Dept: (704) 336-6500
- Community Care Partners of Greater Mecklenburg: (704) 512-5555

Custody Assistance

- Self-Serve Center at Mecklenburg County Courthouse (704) 686-0210
- Mecklenburg County Bar Lawyer Referral Service: (704) 375-0120
- NC State Bar Lawyer Referral Service: (800) 622-7407
- Mc Dowell Center for Family Law: (704) 331-4774

Other Legal Assistance

- Legal Services of Southern Piedmont: (704) 376-1600
- Legal Aid of North Carolina: (704) 376-1600
- Mecklenburg County Bar Lawyer Referral Service: (704) 375-0120

Special Education Services

- ParentVOICE: (704) 365-3454
- Exceptional Children's Assistance Center (ECAC) (800) 962-6817
- Autism Society of North Carolina: (704) 941-6992
- Arc of Mecklenburg County: (704) 332-4535
- Down Syndrome Assn of Greater CLT: (704) 536-2163

Youth Services

- Time Out Youth: (704) 344-8335
- On Ramp Resource Center: (704) 344-1111

Housing Support

- Charlotte Housing Authority: (704) 336-5293
- Crisis Assistance Ministries: (704) 371-3001
- The Salvation Army: (704) 348-2560
- The Relatives (AYN): (704) 377-0602

Hotline Assistance

- Suicide Hotline: (800) 273-8255
- Rape Crisis Hotline: (704) 375-9900
- Polaris (Human Trafficking): (888) 373-7888 or text "HELP" or "INFO" to 233733

Immigration Assistance

- Legal Services of Southern Piedmont client help line: 704-376-1600
- Latin American Coalition: (704) 531-3848

Council for Children's Rights provides direct representation for children through court appointment in delinquency, child welfare, and custody cases.

Please refer to the **Frequently Asked Questions** page on our website at www.cfcrights.org for additional information.

Disclaimer: This list is being provided for informational services only and does not guarantee services will be provided to you by the agencies listed. Please ask them for eligibility criteria when you call.